How to buy electricity at a Payzone outlet

Step 1 Press ❶ to find out how much credit you have and make a note of it. It'll help you figure out how much credit you want to buy.

Step 2 Take your PINERGY Top Up Card to your nearest Payzone outlet. Decide how much credit you want to buy. You can pay by cash, debit or credit card.
(Remember, you'll need your PINERGY Top Up Card to buy credit)

Step 3 The retailer will process your payment and give you your unique 20-digit* Powercode. Keep this code safe and bring it home with you.

Step 4 Follow instructions on page 14 and you're all done!

*The code may be more than 20 digits.

PINERGY
ELECTRICITY COSTS YOU CONTROL

How do I enter my code?

Step 1   Press the ★ button on your PINERGY Smart Meter.
You'll see the message **KEYCODE** appear on your display.

Step 2   Now enter your 20 digit Customer Powercode (printed on your receipt).
If you enter one of the numbers incorrectly you can easily erase it by pressing the ★ button.
When you've entered the 20 digit Powercode press the # button. The message 'SENDING'
will immediately appear.

Step 3   Just wait for a few seconds for one of the following messages to be displayed:

ACCEPTED This means you've keyed in the Powercode correctly.
The amount of electricity you've bought will then appear followed by the
word 'ACCOUNT', followed by the total amount of credit that you have.

REJECTED This means the code entered has been rejected.
The PINERGY Smart Meter will then give a reason why:

DUPLICATE You've already keyed in the Powercode.

INCORRECT The Powercode has been keyed in incorrectly. Wait until this message clears,
press the ★ button and carefully re-enter the Powercode followed by the # button.