BUCKLEY HALL

WELCOME PACK

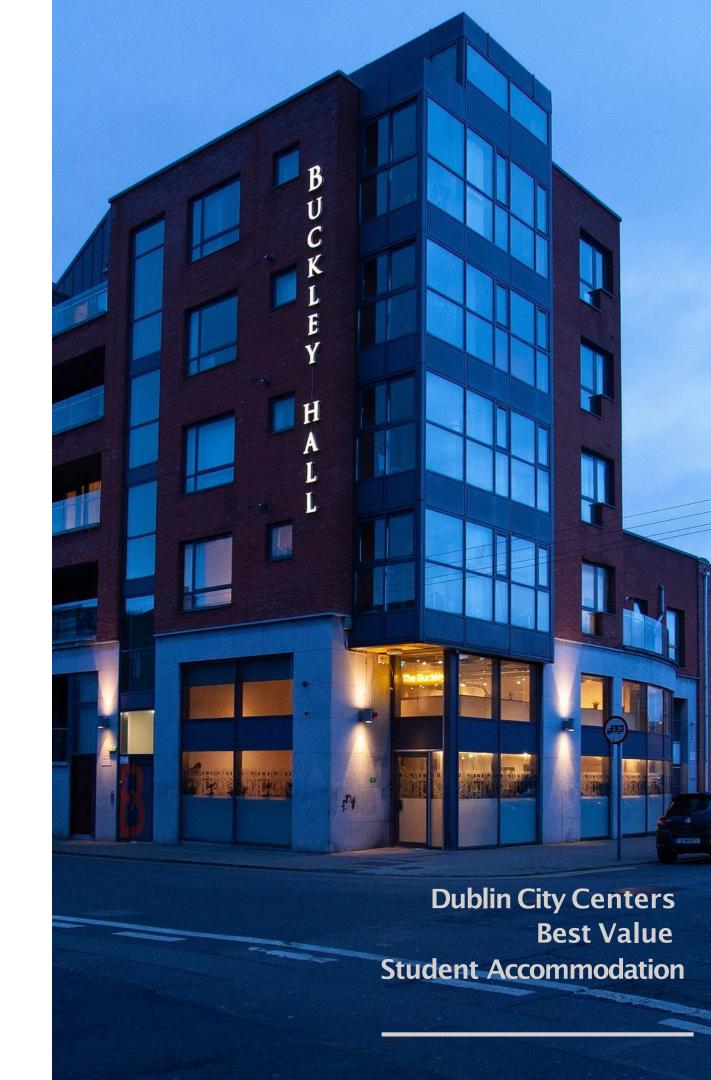




ContactUs

27-30 Buckingham Street Lower, Dublin 1, D01YA44

+353-1-662-5149 info@BuckleyHall.ie www.BuckleyHall.ie



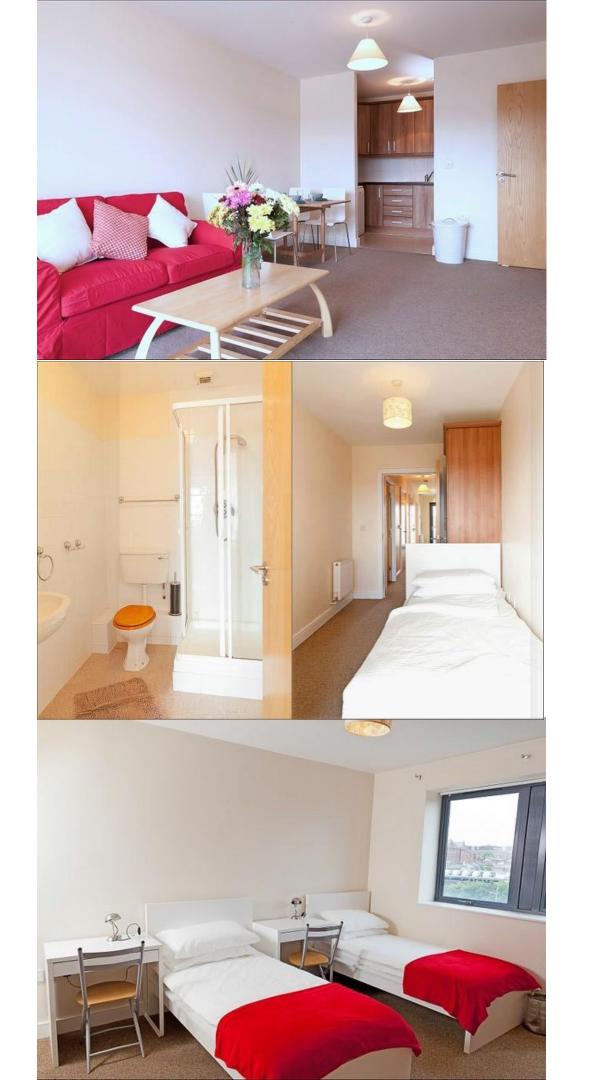
Welcome

First of all, welcome to Buckley Hall, we hope you enjoy your stay.

This document provides a quick introduction to key documents and contacts to make your stay at Buckley Hall a more enjoyable one.

Firstly, everything is on our website www.buckleyhall.ie please use the webpage as your 1st point of contact for all information regarding the building and methods of communicating with us.

The most useful sections are the FAQ section, the Downloads Section and the Contact Us form.



Key Document Links

FIRE DRILL

Pleasefamiliarise yourself with this process incase of emergency.

Licence to Reside

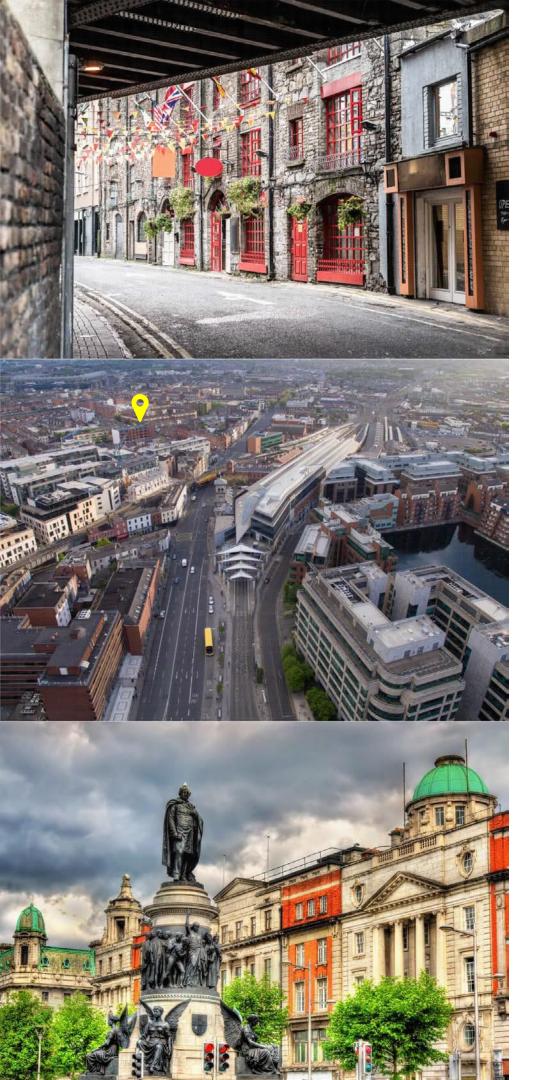
This was emailed to you as part of your application process. It details the key terms of your stay with us including the start date and end date of your stay.

General Licence Terms

The General Terms detail the general rules and conditions of your licence and are available under the Download section of our website.

Download and FAQs

Our webpage has a Download section and also a Frequently Asked Questions (FAQ) section which provides links to most documents and information relating to you stay.



USE OF CARPARK FOR CHECKING IN

Due to large numbers attending group check ins we cannot facilitate any cars being parked and bag drop offs on the property at this time. Therefore, when attending the group check you will need park your car in the vicinity and arrive on foot. Anyone moving into their apartment can do so after the check in process at any time. If you have a specific requirement, please contact us and we will attempt to facilitate.

ACCESS TO THE PROPERTY DURING CHECK IN

All those attending group check-ins will be able to enter the property from the main gate up to 15 minutes before the group check in time. If you arrive late to the check-in you will need to book into a later group check in time.

KEYS AND FOBS

All keys will have an apartment front door key, a room key and a FOB. Keys allow for entrance to the apartment and rooms. FOBS allow for entrance and movement through common areas of the building. For loss of keys please refer to Buckley Hall General Licence Terms.

CONTACTING STAFF

The best way to contact us by far is through our Contact Us form on our webpage. Most of your queries may already be answered on our FAQ section on our website. Communications through the Contact Us form are logged on our database and automatically forwarded to the correct staff member, we try to address issues as quickly as possible, dependent on urgency from date logged on website. Maintenance issues should only be logged on the Contact Us form. Alternatively, if you need to talk to us, you can call us on 01 6625149 or email info@buckleyhall.ie and request a call back. If you ever have an emergency such as fire, do not wait, please contact the Gardai (Police) or Fire Brigade direct, phone 112.

INTRODUCTION OF BUCKLEY HALL STAFF

Please note our office hours are Mon-Fri 09:00 to 17:30, we can only address issues during this time, therefore if you raise an issue on the weekend we can only address the following Monday, therefore please raise issues during work hours if urgent.

Akash - Operations Manager, info@buckleyhall.ie
Akash is onsite Monday to Friday, 9:00 to 17:30. He manages bookings and the building throughout the year.

Dave - Maintenance Manager, <u>maintenance@buckleyhall.ie</u> In charge of all maintenance and inventory, deals with issues raised on <u>Contact Us form</u>.

BUILDING FACILITIES

Laundry

Laundry is in the basement, its managed by an independent company called Circuit. The machines can be paid using a laundry card available from your management teamor through an online phoneapp. See download section on website for Laundry Introduction Videos. You need to only buy washing powder.

Gas Meters

Gas Meters are located in the basement, meter readings are taken at check in and check out and on billed

Electricity Meters

Electricity Meters are located in the basement, meter readings are taken at check in and check out and on billed

General Waste

We have different types of waste bins

- a. Recycling Green Bins Plastic/Paper See what is recyclable
- b. Mixed Glass Glass only (please do not put plastic bags in bin)
- c. General waste Black Bin

Bike Storage

There are bike racks in the basement, bikes are not to be left in any other part of the building. Please always lock your bike to the bike holders.

WiFi

WiFi is available in all apartments,

Wifi name - Buckley Hall

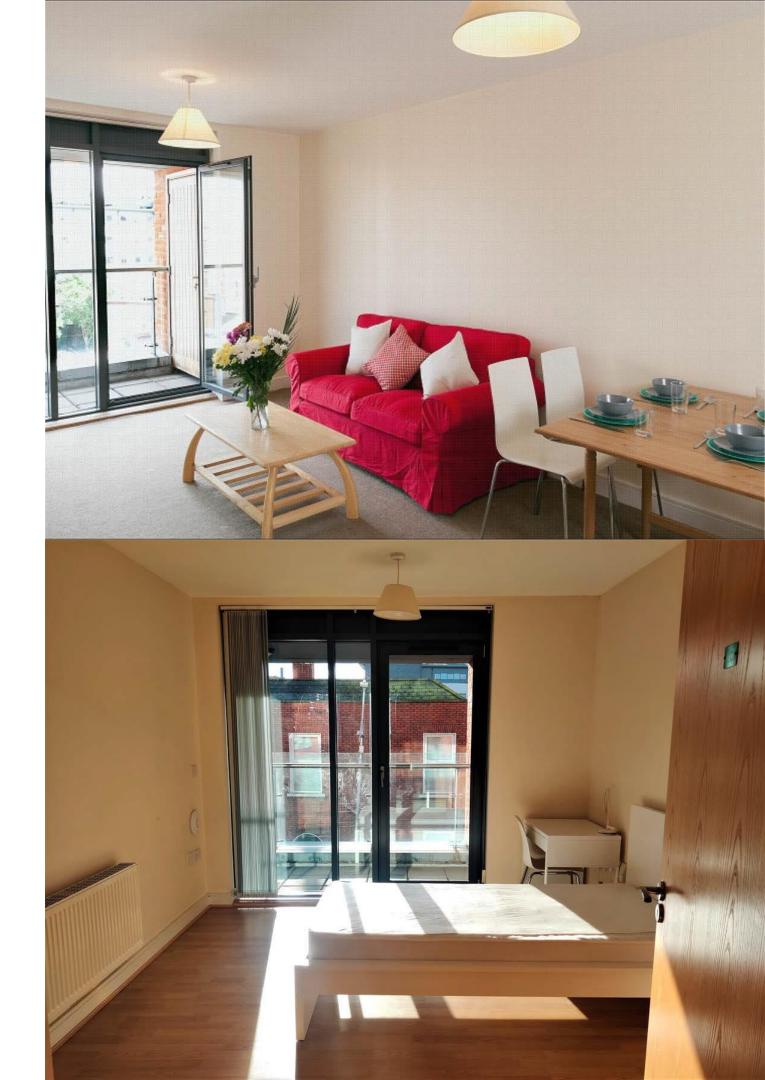
Password - As detailed in your rent invoice emailed to you.

Nest Thermostat

Controls both your heating and hot water in your apartment and learns your usage, you can find a helpful video here.

Apartment Inventory

Afull list of what in included in your apartment, if you are missing anything report on Contact US form.



RESOLVING COMMON ISSUES AND QUERIES

Check out our <u>Frequently Asked Questions Section (FAQ)</u> section on our website as most issues & queries can be resolved quickly there

Any missing inventory should be reported within one week on our of the license start date

A very common issue is how to reset your boiler is available on our <u>FAQ</u>.







NEWTO DUBLIN?? HERE ARE SOME HELPFULTIPS TO GET AROUND!



CYCLING

WE HAVE BIKE STORAGE IN BUCKLEY HALL BUT IF YOU DON'T BRING A BIKE WITH YOU AND JUST NEED TO BE ABLE TO PICK ONE UP DUBLIN HAS A FEW OPTIONS FOR SHORT TERM BIKE RENTAL.

DUBLIN BIKES - NEAREST STOP DIRECTLY OUTSIDE BUCKLEY HALL

THIS IS A SELF-SERVICE BIKE RENTAL SYSTEM OPEN TO EVERYONE FROM 14 YEARS OF AGE. IT ENABLES YOU TO TRAVEL THROUGH THE CITY CENTRE, COMMUTE BETWEEN HOME AND WORK AND GET OUT AND ABOUT IN DUBLIN.

DUBLIN BIKES STATIONS ARE DISTRIBUTED THROUGHOUT CENTRAL DUBLIN. YOU CAN RENT A BIKE VIA THE DUBLIN BIKES SCHEME BY PURCHASING EITHER A THREE-DAY TICKET OR AN ANNUAL CARD.

BLEEPERBIKES-STATIONLESS BIKE HIRE.

DUBLIN'S FIRST STATIONLESS BIKE HIRE SCHEME, AVAILABLE BIKES CAN BE LOCATED USING THEIR FREE APP AND CAN BE USED ON A PAYG SYSTEM OR A MONTHLY CHARGE.



PUBLIC TRANSPORT

DUBLIN HAS THREE MAIN FORMS OF PUBLIC TRANSPORT; LUAS, BUS AND DART/ INTERRAIL. ALL OF THESE CAN BE PAID USING A LEAP CARD AND AS A STUDENT YOU ARE ELIGIBLE FOR A STUDENT LEAP CARD ALLOWING YOU TO GET CHEAPER RATES THAN THE NORMAL ADULT COMMUTER.

LUAS - NEAREST STOP CONNOLLY STATION 4MIN WALK.

THE LUAS RED LINE CAN TAKE YOU FROM THE POINT TO TALLAGHT ON THE OPPOSITE SIDE OF DUBLIN. TAKE THE LUAS AND CHANGE TRAMS TO THE BLUE LINE ON ABBEY STREET TO MAKE YOUR WAY TO DIT GRANGEGORMAN.

DART-NEARESTSTOP CONNOLLY STATION 4MIN WALK.

CONNOLLY STATION IS DUBLIN'S MAIN TRAIN STATION JOINING THE WEST OF IRELAND TO DUBLIN CITY CENTRE. YOU CAN CATCH ALL DARTS TO MAKE YOUR WAY AROUND DUBLIN AS WELL AS THE INTERRAIL TRAIN FOR A WEEKEND TRIP TO THE WILD ATLANTIC WAY!

CATCH THE TRAIN TO SYDNEY PARADE TO MAKE YOUR WAY TO UNIVERSITY COLLEGE DUBLIN.



BUS - NEAREST STOP CONNOLLY STATION 4MIN WALK, BUSÁRAS (CENTRAL BUS STATION, DUBLIN) 5MIN WALK.

MANY DUBLIN CITY BUSES STOP OUTSIDE CONNOLLY STATION, YOU CAN CATCH BUSES TO MANY OF THE MAJOR UNIVERSITIES.



BUSÁRAS LINKS THE REST OF IRELAND TO DUBLIN VIA BUS, HERE YOU CAN CATCH A BUS TO MANY SUBURB TOWNS AS WELL AS SHORT HOLIDAYS TO OTHER MAJOR CITIES IN DUBLIN, CORK LIMERICK AND GALWAY!



CARS

GO CAR - MANY STATIONS WITHIN WALKING DISTANCE

GOCAR IS THE FIRST <u>CARSHARING</u> SERVICE IN <u>IRELAND</u>. GOCAR MEMBERS CAN BOOK CARS ONLINE OR VIA THE APP FOR AS LITTLE AS AN HOUR, THEN UNLOCK WITH THEIR PHONE OR GOCARD; THE KEYS ARE IN THE CAR, WITH FUEL, INSURANCE AND CITY PARKING ALL INCLUDED. SEE THEIR WEBSITE FOR T&CS

NOW SOME FUN SUGGESTIONS OF THINGS TO DO!!



THE ROYAL CANAL WAY START. 7MIN WALK, 3MIN CYCLE.

THE ROYAL CANAL WAY IS A PICTURESQUE NATIONAL WAYMARKED TRAIL THAT UNFOLDS FROM THE DUBLIN BANKS OF THE WATERWAY AND REACHES ALL THE WAY TO COUNTY LONGFORD. FLAT UNDERFOOT, THE ROYAL CANAL WAY IS AN EASY, PLEASANT ROUTE THAT SHOWCASES THE CANAL'S ABUNDANCE OF SCENERY AND ARCHITECTURAL HERITAGE. WATCH OUT FOR CAPTIVATING WILDLIFE, EXCEPTIONAL EXAMPLES OF CENTURIES-OLD ENGINEERING INCLUDING STONE BRIDGES AND CANAL LOCKS AND OF COURSE, THE ODD CANAL BARGE TOO.

PRO TIP: ON A GOOD DAY WALK 30MINS DOWN THE TRAIL AND STOP OFF AT THE BERNARD SHAW, PICK UP SOME DRINKS AND FOOD FROM EATYARD AND ENJOY IT BY THE CANAL, BE SURE TO GO EARLY OR YOU MAY NOT GET A SETTLING DOWN SPOT!



LAUGHTER LOUNGE. 14MIN WALK, 5MIN CYCLE.

WITH DOORS OPEN AT 7.00PM AND THE LAST 'COMEDY ACT' FINISHING UP BETWEEN 11 AND 11.30PM, YOUR VISIT TO THE LAUGHTER LOUNGE CAN BE YOUR 'NIGHT OUT'. OR THE BEGINNING OF YOUR 'NIGHT OUT'. THERE ARE NORMALLY THREE COMEDY ACTS/COMEDIANS AND ONE HOST EACH NIGHT. HEAD FOR A NIGHT OF STOMACH ACHING LAUGHS AS LEADING COMEDIANS PERFORM IN THIS COMEDY CLUB.

PRO TIP: WILEY FOX'S JUST DOWN THE ROAD DO SOME GREAT PUB GRUB WITH MANY DIETARY REQUIREMENTS CATERED FOR, A GREAT SPOT TO HIT FOR DINNER BEFORE HEADING TO THE SHOW!



RUBY SESSIONS IN DOYLESPUB. 16MIN WALK, 8MIN CYCLE.

THE RUBY SESSIONS IS AN ACOUSTIC MUSIC CLUB HELD WEEKLY EVERY TUESDAY FOR THE PAST 20 YEARS. FOUR ORIGINAL ACTS PLAY A STRIPPED BACK SET, IN FRONT OF A COMPLETELY SILENT CANDLELIT ROOM EACH WEEK. NOT ONLY CAN YOU DISCOVER A NEW ARTIST YOU NEVER KNEW YOU LOVED RUBY SESSIONS HAS ALSO BEEN KNOWN TO HOST SOME SURPRISE ACTS FROM SOME LEGENDARY ARTISTS; ED SHEERAN, DERMOT KENNEDY, PICTURE THIS AND PAULO NUTINI TO NAME A FEW.

PRO TIP: GET THERE EARLY SEATS FILL UP FAST!



THURSDAYTABLEQUIZ AT THEGRANDSOCIAL. 18MINWALK, 8MIN CYCLE.

GATHER UP YOUR HOUSEMATES AND TAKE A STAB AT THE TABLE OUIZ IN THE GRAND SOCIAL. THE PRIZES CAN VARY FROM DRINKS TOKENS TO FESTIVAL TICKETS!

PRO TIP: MAKE SURE YOU BRUSH UP ON YOUR ENTERTAINMENT KNOWLEDGE, THEY LOVE TO THROW IN A CURVEBALL.

NIGHT OUT ON THE TOWN?

DUBLIN IS WELL KNOWN FOR ITS NIGHT LIFE; THE BEST NIGHTS WE WOULD RECOMMEND WOULD BE TUESDAY NIGHT FOR SOME GREAT STUDENT DEALS AND THURSDAY NIGHT BEFORE THE CROWDS OF THE WORKING PROFESSIONALS DESCEND ON THE BARS AND CLUBS!



THEWOOLSHEDBAAAND GRILL. 18MINWALK, 7MIN CYCLE.

THE WOOLSHED IS A HUGE SPORTS BAR AND A GENERAL GREAT SPOT TO WATCH ANY MAJOR SPORTING EVENT, WHERE YOU CAN EAT BURGERS AND DRINK BEER.



HOGANS.25MINWALK,10MINCYCLE.

HOGANS IS A GREAT SPOT ON YOUR PUB CRAWL THROUGH DUBLIN, WITH A DANCE FLOOR DOWNSTAIRS WHERE YOU CAN A VARIETY OF MUSIC FROM OLD SCHOOL CLASSICS TO JAZZ IT IS A MUST DURING YOUR TIME IN DUBLIN.



THE WORKMANS CLUB. 20MIN WALK, 10MIN CYCLE.

THEWORKMANSCLUB OR WORKMANS FOR SHORT HAS MANY DIFFERENT AREAS THAT YOUCAN GRAB A DRINK OR ATTEND A GIG. IF YOULIKE THE IDEA OF SITTING IN A SPACE THAT ODDLY RESEMBLES YOUR NAN'S SITTING ROOM I WOULD RECOMMEND THE VINTAGE ROOM.



THE ACADEMY. 15MIN WALK, 7MIN CYCLE.

THE ACADEMY HAS FOUR FLOORS, EACH FOR DIFFERING MUSIC TASTES. IT IS A GREAT SPOT FOR A NIGHT OUT THAT SUITS EVERYONE'S TASTES!

SHOP TIL YOU DROP

DUBLIN HAS TWO MAIN SHOPPING STREETS, HENRY STREET AND GRAFTON STREET. BOTH A SHORT STROLL FROM BUCKLEY HALL. YOU CAN FIND ALLVYOUR HIGHSTREET BRANDS ON THESE STREETS AND SOME MORE LUXURY BRANDS IN THE DEPARTMENT STORES ARNOTTS AND BROWN THOMAS.

SAYNOTO FAST FASHION WITH THE SELOCAL THRIFT STORES!

NINE CROWS THRIFT SHOP. 19MIN WALK, 6MIN CYCLE.

PIONEERS OF THRIFTING IN DUBLIN, THE MAJORITY OF ITEMS WILL FALL BETWEEN €2 AND €15, THERE ARE A FEW ITEMS RANGING UP TO €30, FOLLOW THEM ON INSTAGRAM FOR STYLINGS AND NEW ADDITIONS.

PRO TIP: THEY HAVE A WAREHOUSE STORE JUST OFF BAGGOT STREET FOR DOUBLE THE FASHION!

TOLA VINTAGE. 20MINWALK, 10MIN CYCLE.

VINTAGE CLOTHING STORE IN SELLING DESIGNER, REWORKED EIGHTIES & NINETIES ITEMS. AND YES ARIANA GRANDE WAS SPOTTED SHOPPING HERE WHEN ON TOUR!

PRO TIP: FOLLOW THEM ON SOCIAL MEDIA TO FIND OUT WHEN THEY HAVE THEIR KILO SALES!

IF FOOD MARKETS ARE YOUR THING WE HAVE YOU COVERED!



MERRION SQUARE LUNCHTIME MARKET. 25MIN WALK, 11MIN CYCLE.

OPEN EVERY THURSDAY AT LUNCH TIME YOU CAN FIND MANY DIFFERENT FOOD OFFERINGS, FROM STONE BAKED PIZZA TO FALAFELTO DIE FOR!

SPENCER DOCK LUNCHTIME MARKET. 11MIN WALK, 5MIN CYCLE.

SISTER MARKET TO MERRION SQUARE, YOU CAN FIND FOOD DELIGHTS FROM ALL OVER THE WORLD!

GEORGES STREET ARCADE. 25MIN WALK, 11MIN CYCLE.

THE ARCADE OPENED IN 1881 AS IRELAND'S FIRST DEDICATED SHOPPING CENTRE AND IT REMAINS PACKED WITH VENDORS TO THIS DAY. ALTHOUGH NOT YOUR TRADITIONAL OUTDOOR MARKET, THE ARCADE FEATURES MANY INDEPENDENT, BOUTIQUE RETAILERS, PLYING WARES FROM JEWELLERY TO VINTAGE CLOTHING, HANDMADE ARTWORK AND ARTISAN FOODS.